



# Power of VHA DOD Sharing Conference

## Success Stories on Sharing: Joint Clinics (Charleston, SC)



**Proudly  
Caring For  
Our  
Nation's**



MUSC University  
Family Medicine -  
North

TMC Summerville  
Medical ctr.

RSF Medical Ctr.  
NorthWoods

MUSC Specialty  
Care- North

DORCHESTER

TMC Archdale  
Medical  
Center

CAF B 437th  
MDG

SOUTH  
CAROLINA

CHARLESTON

Live Oak Memorial Gardens

MUSC Cardiology  
Associates

MUSC Bone & Joint  
Center

Johns  
Island  
Bon Secours St. Francis  
Hospital

MUSC Behavioral Health

MUSC Parkwood  
Pediatrics

Roper West Ashley  
Surgery Center

MUSC James Island Internal  
Medicine

RHJVAMC Goose Creek  
CBOC

BERKELEY

Trident Medical  
Center

NWS NNPTC  
Medical

US Naval Reservation

VA/DoD Clinic  
Site  
NWS Branch.  
Clinic

MUSC  
Children's Care  
- Northwood's  
MUSC  
Psychiatry  
Youth & Family  
Services

US Airforce Reserva

MUSC Carolina Family Care (E.  
Cooper)  
MUSC Parkwood Pediatrics #3  
MUSC Neurology Associates  
MUSC Parkwood  
Pediatrics #2

Naval Health  
Clinic Charleston.

Charleston  
Naval  
Complex

MUSC University  
Hospital

MUSC Charleston  
Hand Group East

MUSC Storm  
Eye Institute -  
East

MUSC Orthopedics

MUSC Family Medicine - E.  
Cooper

MUSC Carolina Family  
Care (E. Cooper)  
MUSC Parkwood  
Pediatrics #3  
MUSC Neurology  
Associates

MUSC Hollings Cancer Center -  
Radiation Oncology Services  
MUSC Radiation Oncology

Isle of  
Palms

MUSC Cardiology Associates  
MUSC East Cooper Women's  
Center  
MUSC ENT Associates  
MUSC Medicine Specialty  
Associates  
MUSC Surgical Oncology

MUSC Storm Eye  
Institute MUSC Plastic  
Surgery  
MUSC Institute of  
Psychiatry Hollings  
Cancer Ctr.  
MUSC Rutledge Tower  
MUSC Internal Medicine

Sullivan's  
Island

James Island

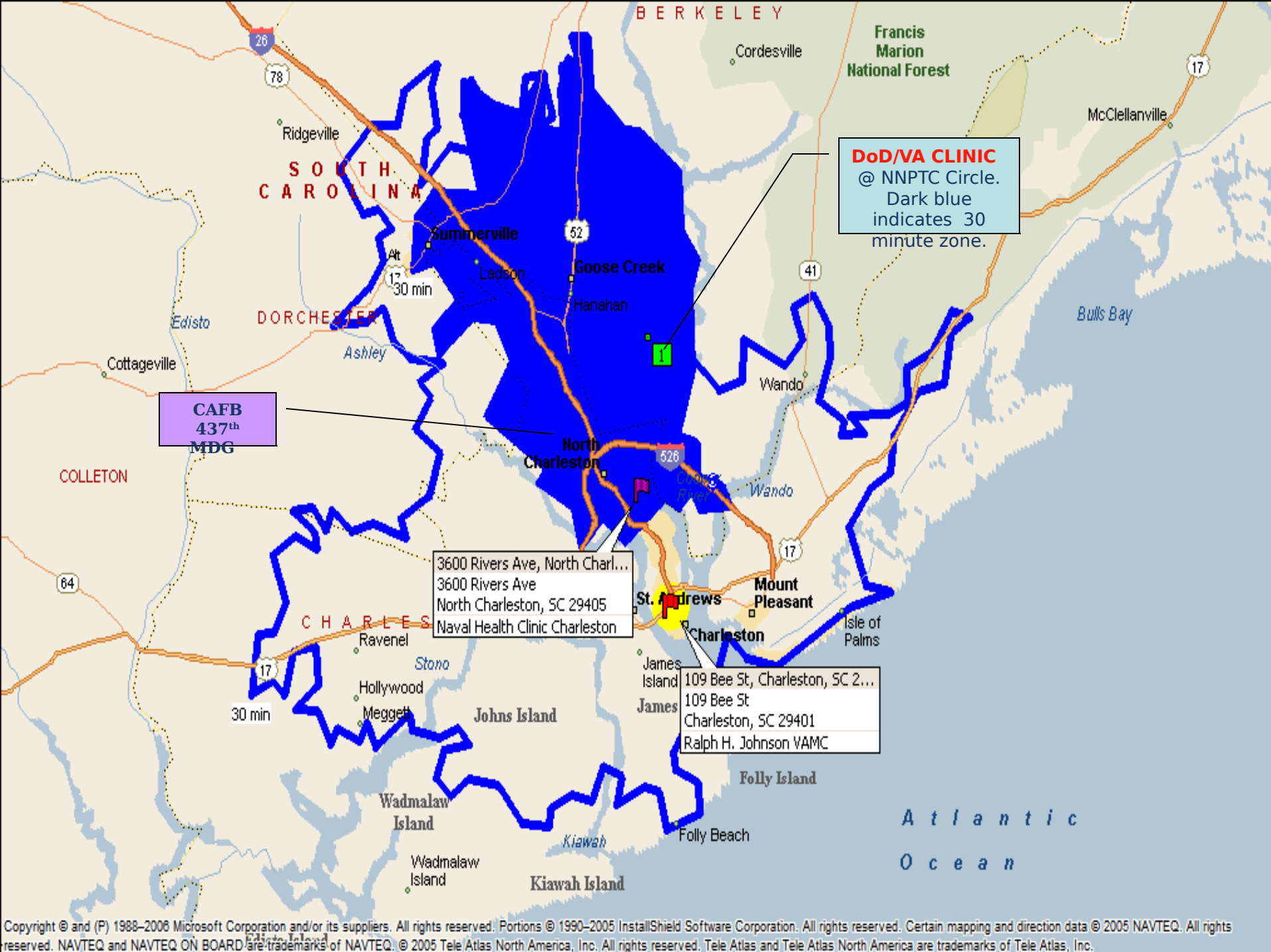
James Island

James Island

James Island

James Island

James Island







# Ralph H. Johnson VA Medical Center: Facilities

## Location / Sq Ft.

RHJVAMC, Charleston / 480,000

Beaufort CBOC / 2,724

Savannah CBOC / 35,988

Myrtle Beach CBOC / 12,088

Goose Creek CBOC / 8,800

Goose Creek VA/DoD  
Consolidated Health Clinic / 21,500

Hinesville, GA CBOC  
**(Activate in FY10) / 23,000**

## **Proposed SC CBOCs:**

Georgetown FY11 &  
Dorchester FY12 / >10,000



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# Ralph H. Johnson VAMC: Services & Demographics

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- Opened in 1966. Currently 1380 Staff.
- Serves >44,000 veterans (22 GA/SC counties).
- 117-bed primary, secondary, & tertiary care teaching hospital with 28 nursing home care beds.
- Extensive clinical inventory: primary/specialty care, acute, surgical, and psychiatric services.
- Treated (FY08): Outpatient)- 508,147 / (Inpatient)- 4,298
- **#10** Nationally for performance measures in FY08 (#79 EOY 06).
- Currently **#3** nationally in quality of care & performance measures. Presented with the South Carolina 'On the Move' award in Aug/08 by Sen. Tim Wainwright (R-SC).  
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# Charleston Air Force Base 437th MDG: Facilities

- Six Buildings (Total Sq Ft 75,000)
- Main Building (Building 364) Built in 1987
  - 33 Exam/Treatment Rooms
  - 21 Dental Treatment Rooms
- Outpatient Primary Care Clinic
  - Ambulance Service Until 2000



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# 437th MDG: Services & Demographics

- Total Staff: 295
- Total enrollment: 11,825
- Active Duty/Air National Guard/Air Reserves Component
  - 4,126
- Family Members: 5,258
- Retiree & Retiree Family Members: 2,441

## **437 MDOS**

Family Practice  
Pediatrics  
Mental Health  
Immunizations  
Diagnostic Imaging  
Education & Training  
Family Advocacy

## **437 AMDS**

Flight Medicine  
Dental  
Public Health  
Optometry  
Health & Wellness  
Bioenvironmental

## **437 MDSS**

Pharmacy  
Laboratory  
TRICARE Operations  
Patient Administration  
Logistics  
Resource Management  
Readiness  
IM/IT

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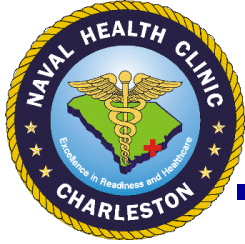
# Naval Health Clinic Charleston: Facilities

- Rivers Facility Opened in 1972. Affected by 1996 Naval Base/Shipyard closure (BRAC).
  - Inpatient: Closed April 1999
  - APV Unit: Closed Oct. 2006
- 10 stories (367,688 sq ft / 23 acres).
- Five satellite locations: NWS Branch Medical Clinic, NNPTC Clinic, Dental Clinic, Optometry Clinic, Medical Readiness/Wellness Clinic.
- Change of Command Jun 5th, 2009



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# NHCC: Services & Demographics

- 357 staff, down from 440 in Nov/06.
- Total enrollment: 15,053
- Active Duty: 7,466
- Family Members: 5,268
- Retiree & Retiree Family Members: 2,319
- Primary Customers: Navy Nuclear Power Training Command and Specialty Care to 437<sup>th</sup> MDG.

## **Primary Care**

**Family Practice  
Internal Medicine  
Pediatrics  
Wellness  
Undersea Medicine  
Optometry**

## **Ancillary**

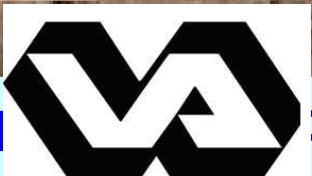
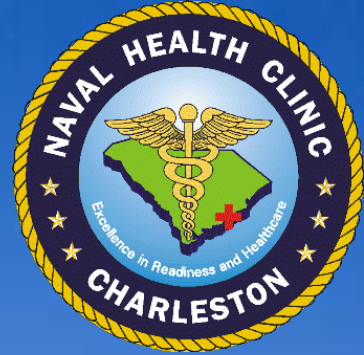
**Diagnostic Imaging  
Clinical Laboratory  
Pharmacy**

## **Specialty**

**Behavioral Health  
Physical/Occupational Therapy  
Occupational Health  
Dental  
Audiology  
Dermatology  
\* General Surgery, OB/GYN, ENT**

**Because Today's Active Duty are Tomorrow's Veterans** **ERSA**

**Opening 2nd Qtr  
2010!  
(72% complete)**



Dept of

**Veterans  
Affairs**

**VA Primary Care  
Clinic**

Cause Creek

04/18/2009

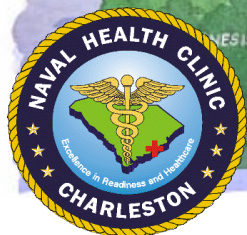


# VA/DOD Consolidated Health Clinic

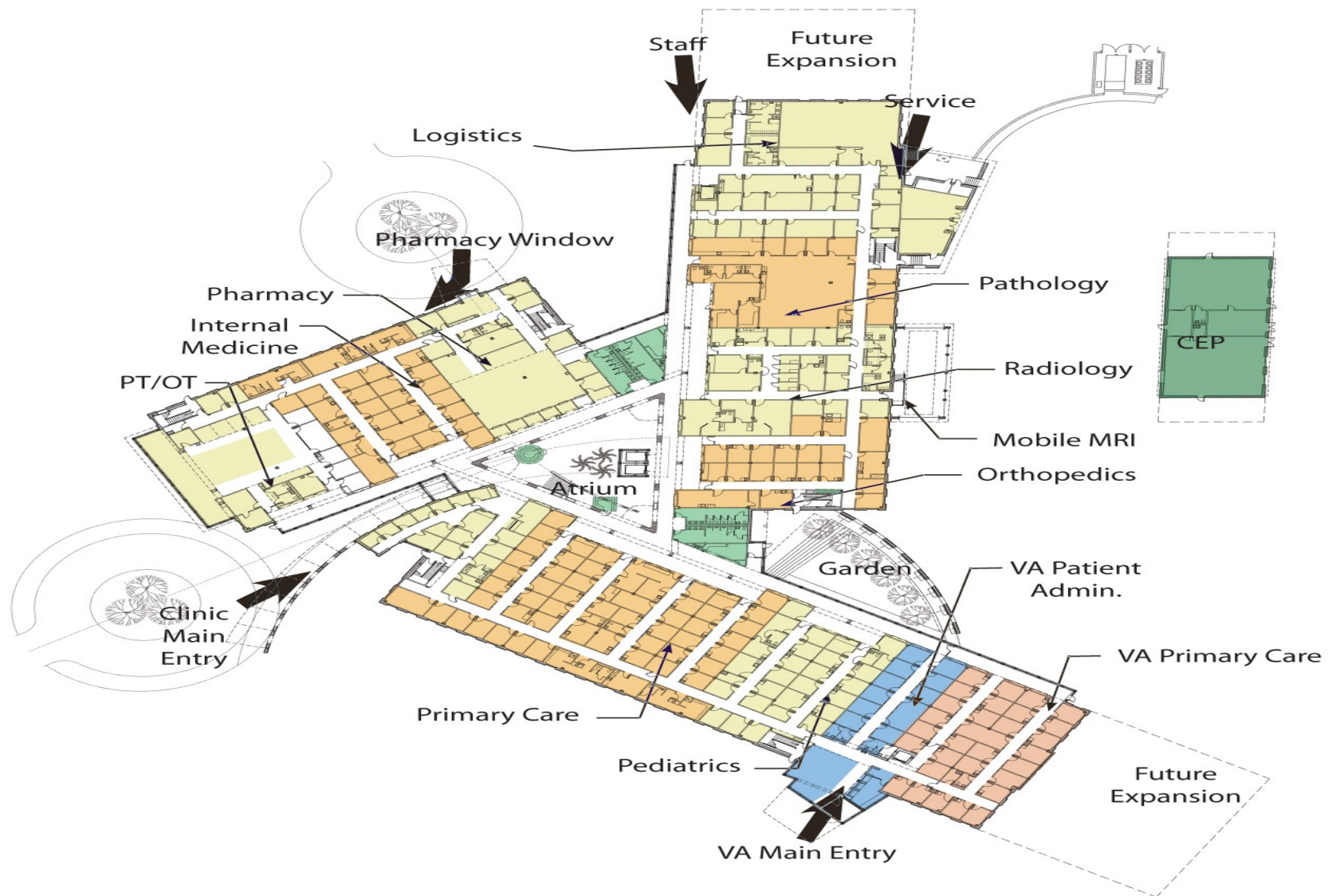


John G. Federal Ambulatory Care Center

- **CAPT, USN, MC / WWII Prisoner of War**
- **1964 Naval Hospital Charleston CO / VA Physician**

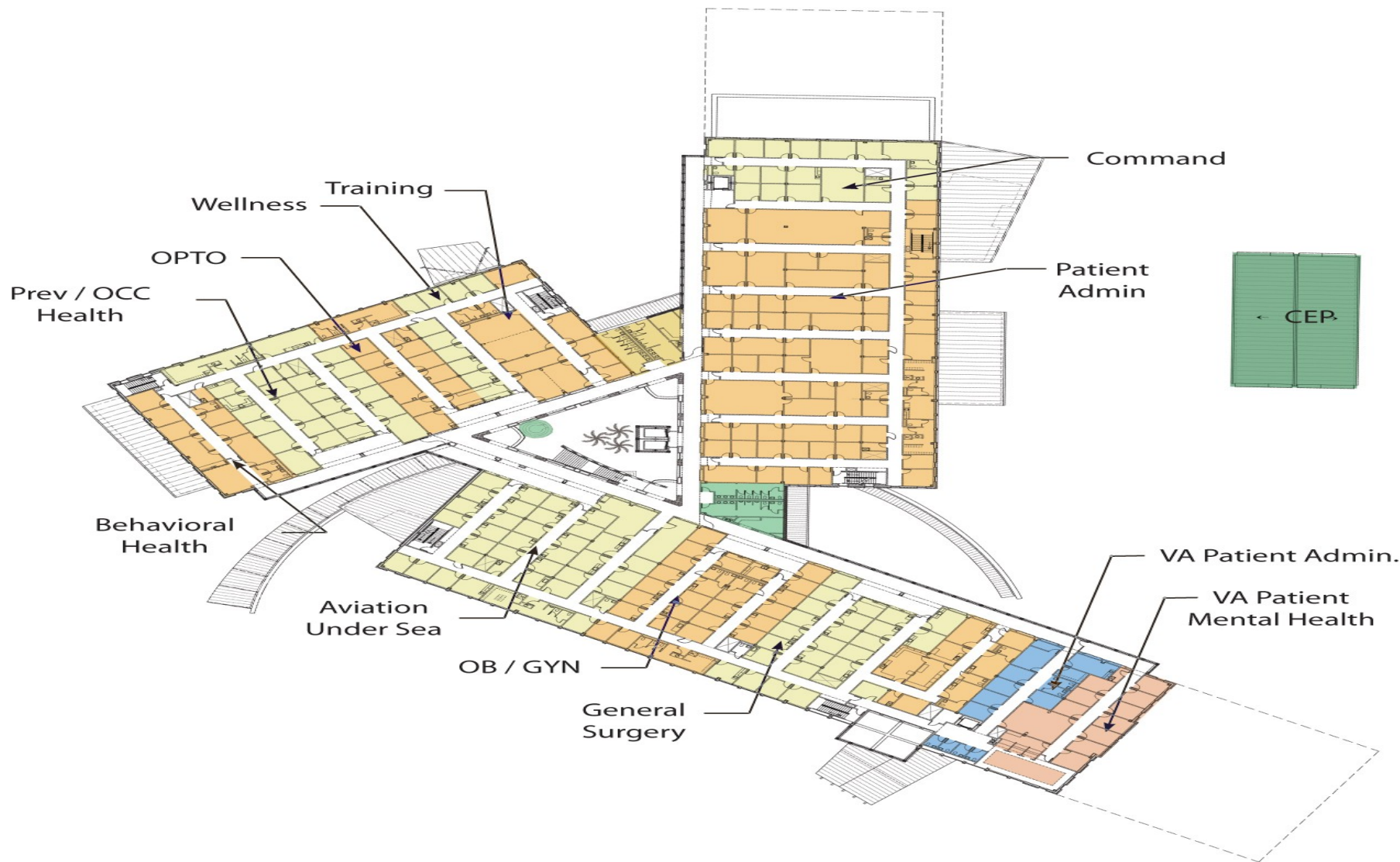






GROUND FLOOR PLAN





UPPER LEVEL FLOOR PLAN



# VA/DOD Consolidated Health Clinic: Services

- **Primary Care**

- Family Practice
- Internal Medicine
- Pediatrics
- Wellness
- Undersea Medicine
- Optometry
- **VA Primary Care**

- **Ancillary**

- Diagnostic Imaging
- Clinical Laboratory

- **Specialty**

- Behavioral Health
- **VA Mental Health**
- Physical/Occupational Therapy
- Occupational Health
- General Dentistry
- Audiology
- General Surgery
- OB / GYN
- **DoD/VA Orthopedics**
- **DoD/VA Cardiology**
- Dermatology
- ENT

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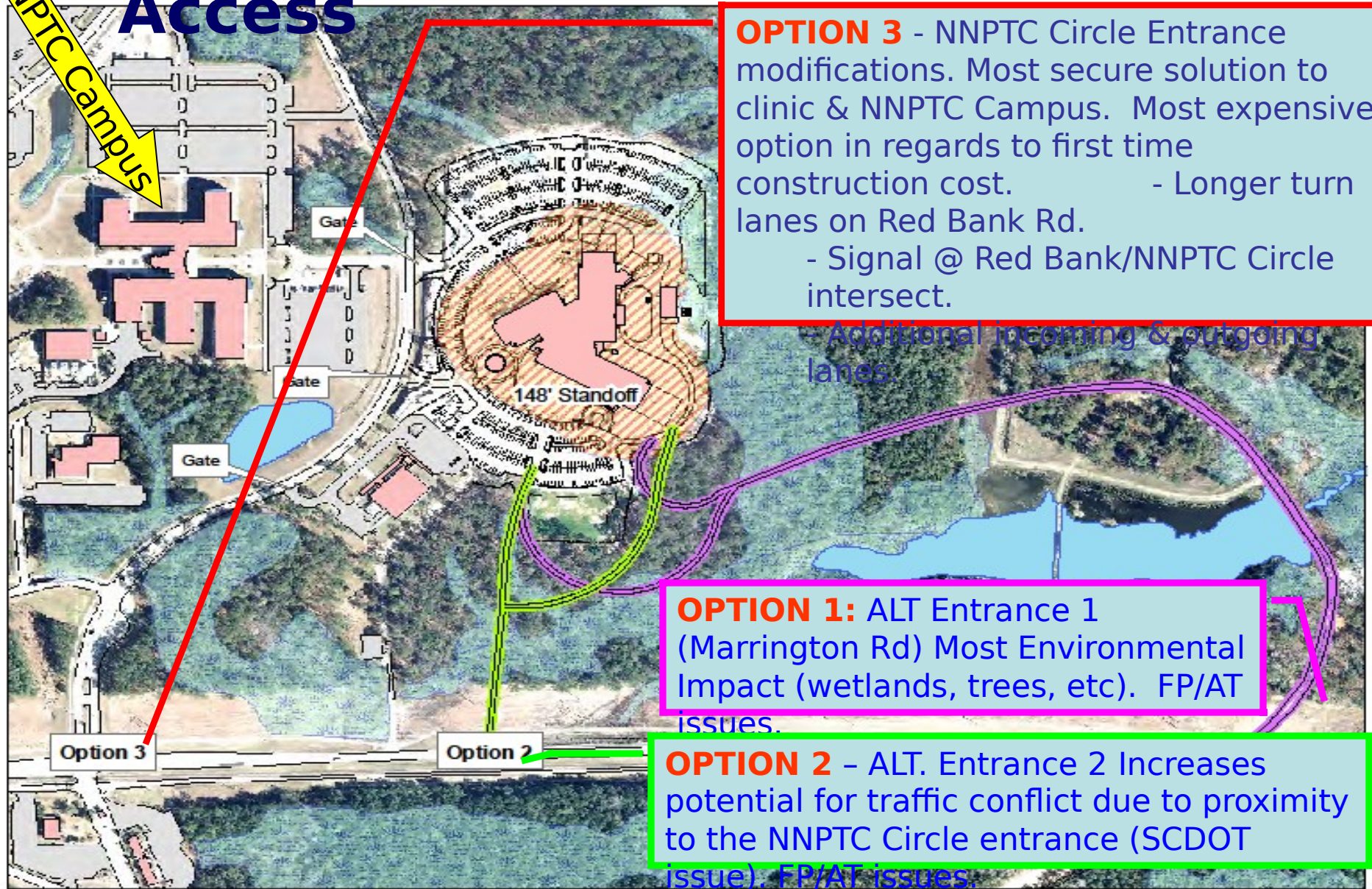


# VA/DoD Consolidated Health Clinic: Facts

- Project discussions between NHCC, RHJVAMC began in 2002.
- Approved 2006 Military Construction (MILCON) and VA Minor Construction Project
- Overall Total DoD- \$35.5M VA- \$6.1M
- 183,000 Sq ft: ~23,500 Utility ~138,000 Navy ~21,500 VA
- **RHJVAMC:** Shifting some ambulatory services helps to manage increasing workload, decompress at main facility, improves parking, and flexibility for swing space.
- **NHCC:** Consolidates from six facilities to one, closer to largest patient base (NNPTC campus with: 5000 students)
- **437th MDG:** Expanded Specialty Care via VA/DoD direct care & reduced purchased care. Relationship with Navy and VA assist in preparing all market partners for joint Basing

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# VA/DOD Consolidated Health Clinic: Access



**OPTION 3** - NNPTC Circle Entrance modifications. Most secure solution to clinic & NNPTC Campus. Most expensive option in regards to first time construction cost.

- Longer turn lanes on Red Bank Rd.
- Signal @ Red Bank/NNPTC Circle intersect.

- Additional incoming & outgoing lanes.

**OPTION 1:** ALT Entrance 1 (Marrington Rd) Most Environmental Impact (wetlands, trees, etc). FP/AT issues.

**OPTION 2** - ALT. Entrance 2 Increases potential for traffic conflict due to proximity to the NNPTC Circle entrance (SCDOT issue). FP/AT issues.





## **Overview:**

# **Low Country Federal Healthcare Executives Council (LFHEC)**

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# Low Country Federal Healthcare Executives Council (LFHEC)

- Chartered October, 2006, based on existing DoD MSMO Collaboration (Navy & Air Force)
- Revised December 2008 (two-day Strategic Planning Off-site)
- Meets Monthly, Annual Reporting Schedule, Standardized Briefing Format
- Governing body for management of joint healthcare services.

## **Voting:**

- Commanding Officer, NHCC  
Charleston – Chairperson
- Director, RHJVAMC
- Commander, 437<sup>th</sup> MDG

## **LFHEC Representation (non-voting):**

- South Carolina Market Director, PGBA
- Healthcare Business/Operations
- Public Affairs
- Fiscal/Accounting/Resource Management
- Regional TYCOM/VISN

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# LFHEC Standing Committees

## #1. Market Opportunities/ Resource Sharing Committee:

- Explore sharing opportunities
- Evaluate/monitor Market agreements
- Evaluate opportunities to recapture Fee/Network care/services
- Identify future IIF Projects

## #2. Quality of Care Committee:

- **Medical Staff Issues-** Credentialing, Privileging, etc
- **Joint Commission Issues-** EMS Response, ACLS/BLS, AED standards PA system "Cross Walk", EOC issues
- **Joint Professional Training-** Clinical rotations, CMEs, Rounds
- **Develop Clinical Quality Metrics**




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## #3 Market Metrics

- Annual market demand analysis
- Integrated metrics used to identify best business practices and enhance collaborative market performance
- Stimulate a monthly dialogue between stakeholders
- Identify purchased care costs for potential recapture & DoD/VA integration
- **Focus:** Joint DoD/VA Projects & Clinics / Population Health / Access to Care

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# Draft LFHEC Dashboard

<div></div>				437th MED GRP	NHCC	RHJ VAMC
Metrics						
Access to Care	437th MED GRP	>90%	<90% to =85%	<85%	96%	97%
	NHCC	>90%	<90% to =80%	<80%		
	RHJ VAMC					
Use of Proper Medications	437th MED GRP	>95.1%	<95.1% to =92.7%	<92.7%	99%	98%
	NHCC	>95.1%	<95.1% to =92.7%	<92.7%		
	RHJ VAMC					
Breast Screening	437th MED GRP	>80.1%	<80.1% to =71.8%	<71.8%	68%	78%
	NHCC	>80.1%	<80.1% to =71.8%	<71.8%		
	RHJ VAMC (50-75)	>72%		<72%		
Cervical Cancer Screening	437th MED GRP	>87.1%	<87.1% to =81.6%	<81.6%	79%	80%
	NHCC	>87.1%	<87.1% to =81.6%	<81.6%		
	RHJ VAMC	>90%		<90%		
Colorectal Cancer Screening	437th MED GRP	>65.1%	<65.1% to =54.6%	<54.6%	63%	70%
	NHCC	>65.1%	<65.1% to =54.6%	<54.6%		
	RHJ VAMC	>79%		<79%		
Diabetics with A1C	437th MED GRP	<70.6%	>70.6% to =76.6%	>76.6%	76%	78%
	NHCC	<70.6%	>70.6% to =76.6%	>76.6%		
	RHJ VAMC	>95%		<95%		
Diabetics with LDL < 100	437th MED GRP	>52.9%	<52.9% to =48.6%	<48.6%	52%	59%
	NHCC	>52.9%	<52.9% to =48.6%	<48.6%		
	RHJ VAMC	>67%		<67%		
Overall Customer Satisfaction	437th MED GRP	>90%	<89% to =80%	<80%	98%	89%
	NHCC					
	RHJ VAMC					



# **FY08/FY09 Market-Area Highlights**

Activity	Partners	Date
Former VA Secretary Peake Visit	VA-Navy-Air Force	Apr 08
Two-day Strategic Off-site	VA-Navy-Air Force	Oct 08
Renewed LFHEC Charter	VA-Navy-Air Force	Oct 08
Joint Market Opportunities (JMO) Visit	VA-Navy-Air Force	Jan 09
LFHEC Marketing Plan	VA-Navy-Air Force	Jan 09
Pentagon Channel & American Veteran videos	VA-Navy-Air Force	Apr 09

# Approved LFHEC Initiatives

Name of Initiative	Partners	Date
RHJVAMC Administrative Space & Audiology (lease)	VA-Navy	Aug 06 / May 09
MRI (JIF Project)	VA-Navy-Air Force	Oct 07
Orthopedics	VA-Navy	Aug 08
Laboratory Data Sharing Interoperability (LDSI)	VA-Air Force	Sept 08
Medical Director/Consultant Pathologist	VA-Air Force	Mar 09
GSA Vehicle Parking	VA-Navy	May 09
Proficiency/CME Training	VA-Air Force	Nov 08

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# DoD/VA JIF Mobile MRI

- Funded Aug/07, bringing one of the highest quality units in the Market.
- Provides more cost effective and convenient MR imaging for DoD/VA beneficiaries in the Market.
- Reduced Network/Fee Based dependency for RHJVAMC & CAFB.
- Improved:
  - Continuity of quality care
  - Clinical access
  - Imaging capacity and capability
  - Customer convenience and referral tracking by utilizing one site



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# VA/DoD ORTHO CLINIC

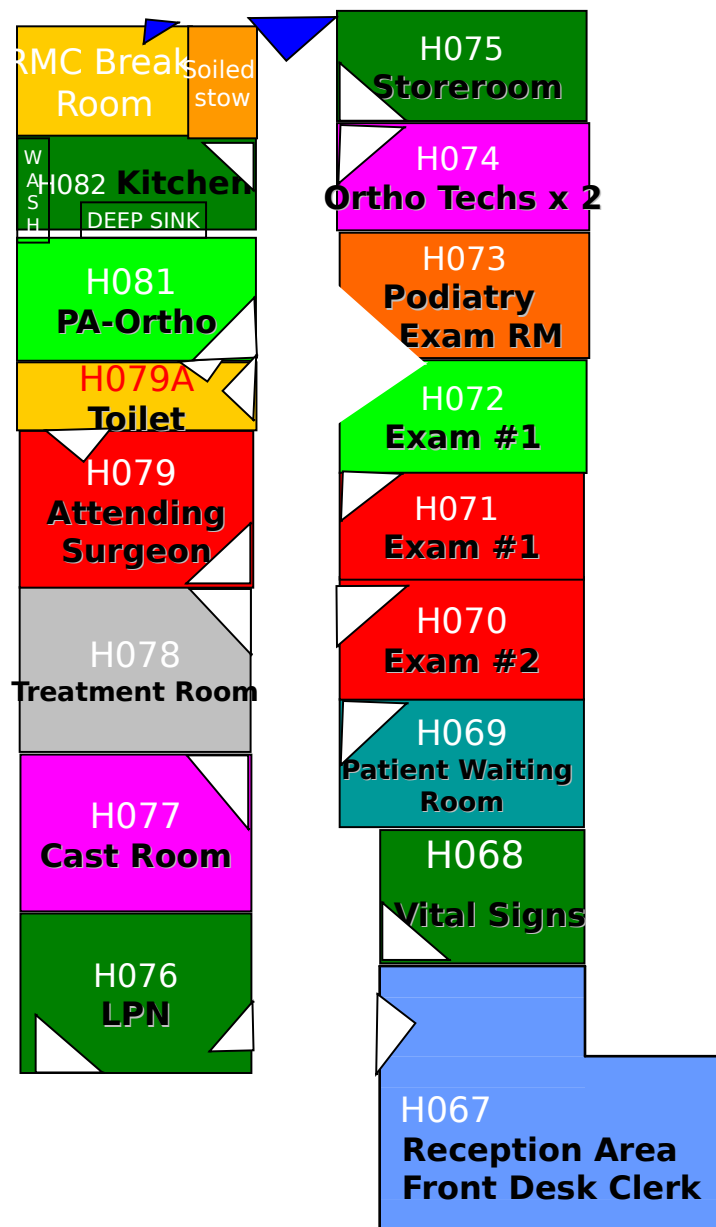
## STAFF

- VAMC Orthopedic Surgeon
- VAMC PA-Ortho
- Navy Front Desk Clerk
- Two Navy Orthopedic Techs
- 1 Navy LPNs (GS-5)

**Standard 8 Hour Day  
(22 Enc/Per Provider)**

### **Schedule Option**

Day	AM	PM
Mon	NH	NH
Tue	NH	NH
Thur	VA	VA



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# Pending Market-Area Initiatives

Name of Initiative	Partners	Status
NHCC Acquisition	VA Project	Active
Cardiology	VA-Navy	In Routing
Proficiency Training	VA-Navy	In Routing
Medical Director/Consultant Pathologist	VA-Navy	In Routing
General Surgery	VA-Navy	Early Negotiations
Dental (Potential JIF)	VA-Air Force	Early Negotiations
Optometry (Potential JIF)	VA-Navy-Air Force	Early Negotiations
VA/DoD Clinic Agreement	VA-Navy Force	Drafting Document
One-Day Consultation	VA- <b>LFHEC</b> -Army	Signed by WACH

